

## Privacy Policy for DAGIN PETS RELOCATION SERVICES CO. L.L.C

Effective Date: 16.10.2023

### **Introduction**

DAGIN PETS RELOCATION SERVICES CO. L.L.C ("we," "us," or "our") is committed to protecting your privacy and complying with the regulations and laws of the United Arab Emirates (UAE), including Dubai, governing the collection, use, and safeguarding of personal information. This Privacy Policy outlines our practices concerning the collection, use, and disclosure of information we collect from users of our website, [www.dagin.ae](http://www.dagin.ae), and services related to pet relocation.

### **Information We Collect**

We may collect various types of information, including:

**Personal Information:** We collect personal information, such as your name, contact details, pet-related information, and any other data voluntarily submitted by you through our website or during communication with us.

**Usage Information:** We may collect non-personal information about how you interact with our website, such as your IP address, browser type, and operating system.

### **How We Use Your Information**

We use the information we collect for the following purposes:

**To Provide Services:** We use your information to provide pet relocation services, including scheduling transport, facilitating necessary permits, and ensuring the safety of your pets.

**Communication:** We may use your contact information to communicate with you regarding your pet relocation, updates, or to respond to inquiries.

**Improvement:** We use non-personal information to improve our website and services, such as analyzing user behavior and preferences.

## **Sharing of Information**

We do not sell or rent your personal information to third parties. However, we may share your information with:

**Service Providers:** We may share your information with third-party service providers who assist in delivering our services.

**Legal Requirements:** We may disclose your information when required by UAE/Dubai law or to protect our rights, privacy, safety, or property.

## **Your Choices**

You can choose to restrict the collection or use of your personal information by:

Not providing personal information when requested.

## **Security**

We implement appropriate security measures to protect your information, including safeguards required by UAE law. However, no method of transmission over the internet or electronic storage is completely secure.

## **Changes to this Privacy Policy**

We may update this Privacy Policy as needed to reflect changes in our practices or for legal or regulatory reasons. We will notify you of any significant changes in accordance with UAE/Dubai law.

## **Contact Us**

If you have any questions or concerns about this Privacy Policy or our practices, please contact us at:

DAGIN PETS RELOCATION SERVICES CO. L.L.C

hello@dagin.ae